

# *The Old Oil House – Terms and Conditions*

**It is your responsibility to ensure that all members of your party accept the terms of this contract as set out below:**

## **Deposits:**

To confirm the reservation for your holiday, the confirmation / booking form must be returned with a deposit of £150 per week, this deposit is non-refundable. The balance should be paid 4 weeks before your holiday. We understand that accidents happen and do not charge for minor breakages, but do ask that you let us know if something meets with an accident so that we can replace it.

## **Payment Methods:**

Payments can be made as follows:-

Cheque, payable to The Old Oil House and sent to New Hall Barn, Dudleston, Ellesmere, Shropshire, SY12 9JF  
Bank Transfer to Account Name: The Old Oil House, Account No. 83835324, Sort Code: 20-77-85.

## **Insurance:**

Please ensure that you have adequate holiday insurance for cancellation, accidents, hospitalisation and return of yourselves and vehicles to your home address. We cannot be held responsible for any accidents break-ins or theft within the property during your stay.

## **Limitation of Liability:**

We cannot accept liability for any injury, loss or damage, consequential or otherwise suffered by you or any other member of your party, unless there was wilful default by us, or unless personal injury or death was caused by our negligence.

## **Smoking:**

Smoking is forbidden in The Old Oil House.

## **Access:**

The Old Oil House will be available to you from 4pm on the first day of rental and we ask that you vacate by 10am on the last day of rental to enable cleaning for following guests.

## **Pets:**

No more than two well behaved dogs are welcome although we do ask they are kept off the furniture.

## **Additional Facilities:**

Additional facilities such as internet access are provided subject to availability and may become unavailable at any time though we always do our utmost to supply an unbroken service. The availability of these additional services does not form part of the contract to provide accommodation.

## **Parking:**

There is one allocated parking space outside the Old Oil House, if additional parking is required there is a large car park opposite the cottage and this is free after 5pm (please check the terms). Please be aware that we are unable to rope off the parking space and cannot guarantee that an opportunist won't park there due to it's convenience to the local shops. Therefore although the parking space is allocated for this property, we cannot be held responsible if it is not available for any period.

## **Neighbours:**

We offer The Old Oil House as a holiday home for you and ask that you take care that the peace and tranquillity of the neighbourhood is not disturbed, please be aware of and respect immediate neighbours.

**Failure to disclose all relevant information or comply with these terms may lead to termination of the contract and loss of booking.**